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Dear Valued Client

Please be advised that **Fridays are strictly dispatch days**. No orders placed on a Friday will be dispatched (ready) on that Friday. Therefore orders placed on a Friday will only be processed the following week.

Secondly, **orders that need design work have a waiting period of 2-3 working days** depending on the scheduled list on the designers desk. Printing is not allocated in these 2-3 working days, which means completed work may take up to 5 working days, unless we are provided with ready to print artwork.

Sadly we do not have express options on designs as we pride ourselves in offering you designs of the highest quality. And good design requires sufficient time.

Regards